



General Terms and Conditions

International Course in Advanced Rhinoplasty Techniques

1. Duration and Structure of the Course

The course runs over three consecutive days and includes a minimum of 18 hours of structured educational content. This is equivalent to 18 accreditation points as awarded by the Dutch Society for Otorhinolaryngology and Head and Neck Surgery. International participants are advised to consult with their national accreditation bodies for recognition of these points. Included in the course: dissection manuals, course materials, coffee, refreshments, and lunch.

2. Study Materials and Copyright

Participants are allowed to keep the dissection manuals provided for the anatomy lab. These materials are strictly for personal use and may not be reproduced, shared, or published. All copyrights are held by the Advanced Rhinoplasty Techniques Foundation.

3. Privacy Statement

We are committed to safeguarding your personal data and treating it with the highest level of confidentiality and care. We adhere to applicable data protection regulations.

Advanced Rhinoplasty Course – Confidentiality and Privacy

All information shared by participants and/or clients during the Advanced Rhinoplasty Course is treated with strict confidentiality by the course organizers, staff, and faculty members. This includes, but is not limited to, sensitive information about clinical cases, patient histories, professional practices, institutional strategies, surgical techniques, or any other proprietary or private details disclosed during discussions, presentations, or in one-on-one interactions.

Faculty and staff involved in the course are bound by a professional obligation to maintain confidentiality, and all participants are kindly requested to show the same discretion toward their peers.

Information may not be recorded, photographed, or shared outside the course setting without explicit prior consent.

This includes any and all patient-related materials presented during the course. Participants and faculty members are strictly prohibited from capturing photos or videos of slides or content that include patient images or identifiers. Distribution of such materials is not allowed.

By participating in this course, you agree to uphold these principles and respect the privacy and professional integrity of all involved.

For questions regarding this confidentiality statement or data handling practices, please contact the course coordinator at:
info@advancedrhinoplasty.nl

4. Registration, VAT Exemption and Payment Terms

The Advanced Rhinoplasty Course is listed in the CRKBO (Dutch Central Register for Short Vocational Education). Therefore, the course is exempt from VAT (BTW).

Payment must be made within 14 days of registration by direct bank transfer in Euros:

Account Name: Advanced Rhinoplasty

City: Amsterdam

Country: The Netherlands

IBAN: NL43 INGB0007485706

BIC: INGBNL2A

Payment Reference: [Your Name] – Rhinoplasty Course [Year]

Please ensure full payment is made without deduction of commissions or bank charges.

5. Cancellation Policy

Grace period: Registrations can be canceled within 14 calendar days after booking, provided written notice is given by email to info@advancedrhinoplasty.nl. If approved, the refund will be processed within 30 days.

Before September 22: 50% refund upon cancellation.

After September 22: 100% of the course fee is non-refundable.

6. Complaints Procedure

Advanced Rhinoplasty Course – Complaints Procedure

We aim to deliver our course at the highest level of quality and professionalism. However, if you are dissatisfied with any aspect of the course, we encourage you to let us know.

Complaints are treated seriously and confidentially, and are used to improve our services.

Procedure:

1. First, address your concern with the person directly involved, if appropriate.
2. If unresolved, submit a formal complaint in writing.
3. Complaints should be addressed to:

Ms. M.B. van Huiden

Email: info@advancedrhinoplasty.nl

4. A confirmation of receipt will be sent within 5 working days.
5. You will receive a response within 15 working days. If additional time is required, we will inform you with a revised timeline.
6. If the outcome is unsatisfactory, you may request mediation by an independent third party:

Mediator: Ms. Annemarie van Kessel

Telephone: +31 6 43 29 07 70

The mediator's decision is binding. Legal recourse remains available thereafter.

All complaints and outcomes are documented and stored confidentially for a period of three years for quality assurance.

7. Response Time for Questions

Questions of an administrative or educational nature will be answered within 5 working days.